

## House Rules

- *Breakfast* – place your order the night before breakfast and confirm time (breakfast between 7.00 and 10 am only).
- *Check in* time is after 15:00pm. *Check out* is before 10:00am. Guest not checking out by 10:00am will be charged an extra night.
- *Electricity* – Don't waste! Switch off you TV and lights when you leave!!! An extra electricity fee will be charged when guests using an electric heater or aircon in their room.
- *Water* – We use Wellpoint water inside whole building you can tap drinking water from Municipality on wall between reception and night entrance
- A iron and ironing board are kept in the communal kitchen. Please bring it back so others can use it too.
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- *Internet* – we offer free internet (name: coct-guests / password: coct1010).
- *Keys* – Each room will be provided with key for the room. A charge of R150 will be levied for a lost key.
- *Laundry* - You are on holiday after all. Just hand over your laundry in the morning. R95 per load and R150 extra for ironing per load. Payment up front.
- *Lapa Area* – Please think about the other guests and no music, noise or swimming between 9 pm at 9 am.
- *Luggage* - Any luggage or personal belongings are the responsibility of guests. We allow luggage to be left for a few hours after check out (ask Staff for storage), but we are not liable in the event of something going missing or being damaged.
- *Maintenance* – Please inform the owners of any broken items in your room/communal kitchen and we will try to fix them asap.
- *Parking* – Please park in the designated areas and do not park behind another guest. Parking is at your own risk. When the parking area is full please park outside on the street.
- *Pool* – Swimming is at your own risk and diving is not permitted. Swimming for children under 12 years only with an adult supervision! No swimming allowed between 9 pm – 9 am.
- *Security* – Please ensure that your door is locked at all times. Your safety is very important for us. A communal safe is provided, if you want any valuables kept securely.
- *Smoking* - is NOT allowed in the rooms (extra cleaning fee will be charged when noticed), only outside on the terrace, lapa area, balcony, front garden.
- *Towels and bedding* - Towels are replaced regularly, but not every day. All bedding is washed and replaced when a guest departs. During long stays, bedding is replaced once a week.
- *Visitors* – No day visitors allowed on the Premises
- *Honesty bar* - in reception you can buy a beer, soda or water. put money in jar on top of fridge

**We trust that your stay will be pleasant and memorable!**  
**Please come to reception or,**  
**when closed, call us if we can assist you 24/7**